

Accessibility Statement by Heaton with Oxcliffe Parish Council **www.heatonwithoxcliffepc.org.uk**

This accessibility statement applies to the website of the Heaton with Oxcliffe Parish Council. It seeks to indicate what the Parish Council intends to do to make its website accessible to disabled users and to all those who have any kind of difficulty in using it.

We want as many people as possible to be able to use this website. We want to make the website text as simple as possible to understand and to make necessary technical changes that are within our budget.

How accessible is this website?

We have worked hard to ensure that our website is as accessible as possible and we strive to ensure accessibility is a priority when adding new content.

Reporting accessibility problems with this website

We are always looking at ways to improve the accessibility of this website, so if you find any problems or consider that we are not meeting accessibility requirements sufficiently, please contact our Parish Clerk [details at the end of this statement].

Contacting us by phone or visiting us in person

We shall explore the provision of text relay for people who are D/deaf, hearing impaired or have a speech impediment.

We do not have offices in a particular location. The contact details of the Chair of the Parish Council and of the Parish Councillors are displayed on our website. Contact details of the Parish Clerk are at the end of this statement.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If, in the future, you are not happy with how we respond to any complaint from you, contact the Equality, Advisory and Support Service (EASS: freephone 0808 800 0082).

Technical information about this website's accessibility

Heaton with Oxcliffe Parish Council is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. It will work to ensure that its website is compliant with WCAG2.1 and work is ongoing.

Feedback and Contact Information

If you want to give feedback on accessibility, to request information on the website in a different format or to make a complaint, please contact Adrian Osmotherley, the Parish Clerk.

Email: clerk@heatonwithoxcliffepc.org.uk

Telephone: 07916029265

We shall endeavour to get back to you within five working days.

Preparation of this accessibility statement

This preliminary statement was revised on: *October 29th 2020.*